



Adult Day Services

Alzheimer's/  
Memory Care

Apartments with Services  
Garfield Heights  
Shaker Heights

Assisted Living

Child and Infant Care

Community Programs

Home Care

## Hospice

Lifelong Learning

Long-term Care

Respite Care

Short-term Skilled  
Nursing & Rehabilitation

Spiritual Services

Villa Homes

Volunteer Opportunities

10204 Granger Road  
Garfield Heights, Ohio 44125

[www.jenningshospice.org](http://www.jenningshospice.org)

**216-472-2684**

# Jennings Hospice

Hospice provides physical care and comfort with personalized emotional, spiritual and practical support for individuals nearing the end of their lives.

Every individual deserves to celebrate his or her life and be treated with dignity and respect at the end of life. Jennings Hospice is a compassionate, quality service that supports individuals and their families during this transition. With 75 years of experience, we care for the mind, body and spirit of adults with a focus on holistic wellness.

## Holistic team approach

Jennings' holistic and comforting approach "hugs" each patient with a multidisciplinary team dedicated to quality of life. Our goal is to help each individual remain as independent and involved as possible, and our team will do all we can to support and comfort patients in their normal routines. Your team — physician, medical director, nurse, social worker, spiritual counselor, aide, therapists and volunteers — will support the patient and family members in making and managing care choices.

Family and friends, your needs and concerns as caregivers are as important to us as those

of the patient. We value your relationship and communication about the loved one you know best so we can nurture the patient in the best possible way. The Jennings team will also support you and prepare you with information in this journey.

Hospice offers palliative or comfort care when cure is no longer an option or goal. However, hospice is not "giving up" either. By providing the right pain and symptom control, Jennings Hospice can help the patient to live as fully and comfortably as possible. We respectfully revere life by knowing that death is a normal process. We focus on **quality** of life rather than **length** of life by celebrating and individual's life and being present and supportive in the current moment.

## Beginning hospice services

Anyone can inquire or make a referral for hospice services. For example, it could be the patient, a family member, social worker or physician. Early access to hospice care and support can help both the patient and family members make supported choices about managing care.

Generally, individuals who have a life-limiting illness or disease and are no longer seeking aggressive treatment are eligible for hospice. We will offer guidance on other eligibility questions. The individual's primary physician will need to provide final approval for hospice services to begin.

## Honoring individual choices

Jennings Hospice affirms that every person is an individual with unique ideas, spirituality, routines, goals and needs. The Jennings Hospice team supports individual choices by proactively providing the proper information for patients and families to make and manage care decisions. We advocate for —and reinforce—these important choices.



Jennings Hospice is in compliance with Title VI of the Civil Rights Act of 1964, with Section 504 of the Rehabilitation Act of 1973 and with the Age Discrimination Act of 1975. We do not discriminate on the basis of race, color, religion, sex, national origin, age or disability with regard to admission, access to treatment or employment. We will make every effort to comply with these and similar statutes.

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## When a cure is no longer an option or goal, Jennings Hospice can help.

### Spiritual support and bereavement

As a faith-based non-profit organization, Jennings Hospice respects the beliefs, traditions and practices of **all faiths** with regard to care and choices. Because our entire care team understands the deep connection between the spiritual and physical, we nurture a holistic care practice. Jennings Hospice's spiritual and bereavement counselors support both the patient and family in coping with emotional pain and spiritual issues and can act as liaison to your clergy member.

In addition, bereavement services are an important part of the Jennings Hospice program. Following a terminal diagnosis, patients and families often struggle with feelings of grief due to the many life changes they are experiencing. Hospice's medical social workers and spiritual counselors are available to assist families during this emotionally difficult time and can provide support and information on common aspects of what is known as "anticipatory grief". Following the patient's death, Jennings Hospice continues to provide bereavement support to family members.

### Hospital system referrals

Jennings Hospice supports patients from any of Northeast Ohio's medical systems. We honor each individual's patient/physician relationship and work closely with their medical team.



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### Cost of care

Jennings Hospice services are covered by Medicare, which will reimburse the cost of hospice care for individuals eligible for Medicare Part A, and some private insurances. Jennings staff will confirm coverage and communicate them to the patient prior to beginning treatment. Jennings Hospice will bill Medicare and/or other insurers on your behalf.

### Hospice care team

Jennings Hospice provides a combination of services, with a team that includes:

- patient's primary care/attending physician
- Jennings Hospice medical director
- nurse
- social worker
- spiritual counselor
- bereavement counselor
- aide/homemaker
- therapists: physical, occupational, speech
- patient care volunteers

### Our Mission

Rooted in Catholic values, Jennings celebrates and nurtures individuals as they age, through exceptional choices and continuous innovation.

We commit ourselves to our mission through  
Respect • Compassion • Community  
Discovery of Potential • Celebration of Life

Jennings Hospice is accredited by Accreditation Commission for Health Care (ACHC) for compliance with a comprehensive set of standards. ACHC is a third-party accreditation organization that has developed the highest national standards that providers are measured against in order to illustrate their ability to effectively and efficiently deliver quality healthcare products and services to consumers.

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