

“Serve the Lord with gladness”

Living the legacy of our founders: 2021 Annual Report



Our Mission

Rooted in Catholic values, Jennings nurtures and celebrates individuals as they age, through exceptional choices and continuous innovation.

In fulfilling our mission we commit ourselves to these values:

Respect • Compassion • Community
Discovery of Potential • Celebration of Life

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Martha M. Kutik

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President and CEO

Allison Q. Salopeck

Dear Friends,

As we celebrate our 80th anniversary, I reflect on one of the charisms of the Sisters of the Holy Spirit: "serve the Lord with gladness." What a blessing and a joy to serve families for eight decades. It is an incredible honor to serve families today whose relatives we once served nearly at the founding of Jennings.

Throughout our history, the Sisters built a foundation of joy, love, compassion and community that gave us the strength to serve, grow and care. In 2021 the Jennings family mourned the unimaginable loss of our final two Sisters of the Holy Spirit, Sister Patricia Raelene and Sister Margaret Mary. But I rest easy knowing that their lessons, values and spirit live on in every space throughout our locations thanks to the staff who carry on our mission with joy every day. We "serve the Lord with gladness" through the Jennings values, including celebration of life.

We celebrate the quiet daily moments of compassion and the grand moments of parties and performances. We celebrate our history that roots us in tradition and the innovation that enables us to transform vision into reality. We celebrate the strength and perseverance to overcome challenges, and the connections with people that have become part of the Jennings family. The possibilities bring enduring and endless joy.

As a not-for-profit organization, the Jennings family is grateful for your belief in our mission, your collaboration with our communities, and your support of our ministry. Whether we welcome new residents locally or participate in national conversations about successful aging, we will continue to serve the Lord with gladness because the joy is part of our journey.

With gratitude,

President and CEO

2021 Service

Jennings served more than 1,300 individuals through its residences and community-based services.

Residence and Service Capacity

- Apartments (units) = 210
- Holy Spirit Villas (units) = 10
- Assisted living, Garfield Heights (suites) = 73
- Assisted living, Jennings at Brecksville (suites) = 74
- Short-term rehabilitation (suites) = 27
- Long-term care (suites) = 147
- Adult day services (participants) = 50
- Jennings at Notre Dame Village Apartments = 81
- Jennings at Notre Dame Village Cottages = 32
- Jennings at Notre Dame Village Assisted Living = 36
- The Learning Circle child care (participants) = 89

Joint Ventures

- Northeast Ohio Home Care
- Northeast Ohio Hospice
- Perennial Advantage Medicare Advantage Plan

2021 Community Benefit

Extending our time and talents for the benefit of the wider community is consistent with our Catholic faith tradition and our founders' deep sense of responsibility to the common good. Jennings staff prioritize this benefit in such a way that "community" is one of Jennings' core values. Jennings often occupies a distinct vantage point to view the needs and wishes of the individuals, families and staff members that we serve. In meeting these needs, we craft solutions that seek to address fundamental issues of concern for the broader community.

UNREIMBURSED CARE

Jennings provides quality care, support and dignity through a continuum of care, which extends not only to individuals with financial ability but also those whose limited means would otherwise have fewer choices. Jennings' rate-restricted services and unreimbursed charitable care substantially impacts Northeast Ohio families:

Total cost of unreimbursed care at Jennings in 2021 = \$3,628,498

- Unreimbursed long-term care = \$3,488,684
- Unreimbursed assisted living = \$139,814

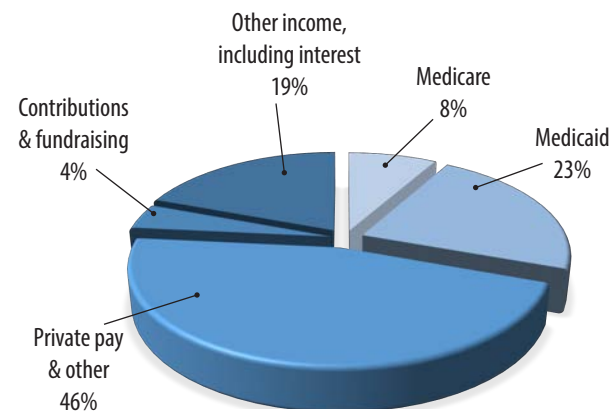
Rate-restricted services

- Affordable Housing: Jennings provides more than 200 apartments in two municipalities (Garfield Heights and Shaker Heights) that serve individuals with low to moderate income. These service-enriched residences help residents live successfully with independence thanks to service coordination and life enriching activities.
- Affordable Assisted Living: Jennings opened Holy Spirit Ridge, a small house assisted living residence that welcomes individuals with moderate income and who may need additional income for support.
- Community-based Support: Jennings' adult day services and child care are a critical support for family members and caregivers in the community. They know their loved ones receive quality care while they attend to personal and work responsibilities. These services are partially funded by community programs and often do not cover the total cost of the care provided.



Individuals living in Jennings' apartments or participating in adult day services benefit from service coordination, activities, events and wellness opportunities such as vaccine clinics.

Fiscal Results 2021

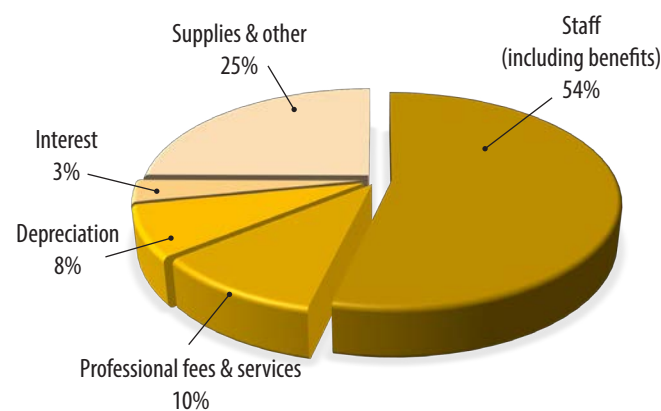


REVENUES

Medicare.....	\$2,767,632.00
Medicaid.....	\$7,571,521.00
Private pay & Other.....	\$15,560,018.00
Contributions, Fundraising & Misc.....	\$1,414,273.00
Other income, including interest.....	\$6,515,079.00
TOTAL.....	\$33,828,523.00

EXPENSES

Staff (including benefits).....	\$15,902,403.00
Professional fees & Services.....	\$3,085,898.00
Depreciation.....	\$2,287,126.00
Interest.....	\$968,960.00
Supplies & Other.....	\$7,369,817.00
TOTAL.....	\$29,614,204.00

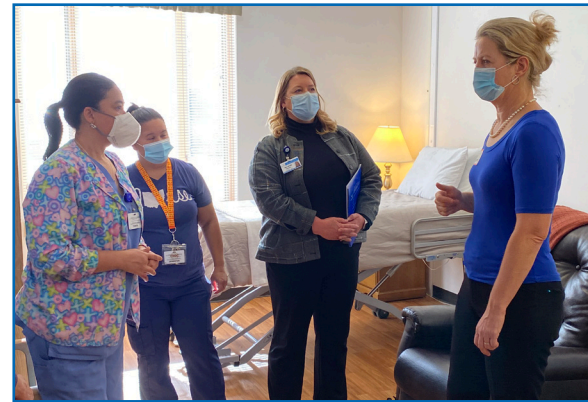


Results exclude revenue and expenses from Jennings Manor, St. Rita Apartments, Library Court Apartments, Jennings at Notre Dame Village and Jennings Hospice.

Jennings fulfills our mission by serving with compassion at our four locations and in the community as well as seeking opportunities at local, state and national levels to continue learning and sharing to benefit each individual who works, lives, volunteers or receives care at Jennings.

EDUCATION AND ADVOCACY

- Participated in professional education panels.
- Advocated actively at local, state and national levels for older adults to positively affect changes in services, workforce development and safety, pandemic safety for older adults and their caregivers and choices in successful aging.
- Hosted legislators and administrators for educational visits at Jennings as well as virtual meetings to advocate on behalf of the needs of older Ohioans.
- Served as preceptor for administrator-in-training (AIT) through Ohio's Board of Executive Long-term Services and Supports pursuing a career in long-term care administration.
- Engaged students with opportunities to earn service hours.
- Hosted candidate from St. Vincent Charity Hospital's Clinical Pastoral Education certification program.
- Hosted a clinical setting for undergraduate training, mentored students and provided internships in nursing and other disciplines (accounting, dietitian, physical therapy, social work, IT, dining services).



Jennings welcomed legislators to facilitate conversations about the needs of Older Ohioans and the workforce that cares for them.

CONVENING AND COLLABORATING

- Partnered with area educational institutions to solve health care workforce challenges.
- Participated in membership and best practice sharing at the local, state and national levels: Eldercare Committee of Catholic Health Association (CHA) and CHA Mission Leader Group, LeadingAge Ohio, Ohio Aging Services Network (OASN), chambers of commerce, LeadingAge, Northeast Ohio Association of Activity Professionals, CCSSN Steering Committee, local aging network groups and community education groups.



Staff and community members received CPR training and renew their certification.

INNOVATION

- Collaborated with other health care professionals for pandemic strategies, integrated health care delivery and workforce development.
- Engaged residents to the larger community with virtual programs, fitness classes and lifelong learning opportunities using technology in group settings as well as individual suites.



Jennings residents meet with Garfield Heights Mayor Burke via videoconference.

COMMUNITY ENGAGEMENT

- Hosted daily Catholic Mass and Rosary as well as Bible study, spiritual dialogues and religious events.
- Welcomed community members for spiritual programs through the James D. and Joan M. Clark Fund for Resident Spiritual Support.
- Provided community health education with free virtual programs and speakers, including videos to support people living with memory challenges and their caregivers.
- Assisted local community centers with engaging senior residents through holiday events, health events, community programs and meal sponsorship.
- Provided arts and culture opportunities for residents and community members to remain active and engaged.
- Hosted site for CPR training open to staff and area healthcare professionals.
- Invited neighborhood children for safe outdoor holiday events such as a Halloween "trunk or treat."



Staff members engaged community members at events and themed outdoor "drive through" celebrations in coordination with local senior centers.

Thank you, volunteers!

Jennings values the generous time and talents of volunteers. Their compassion and contributions are important to continuing our mission and helping people of all ages to celebrate life. They spend time with residents, visit with pets, serve in our pub, staff the Gift Shoppe and everything in between, they truly make a difference at Jennings. In 2021, continued pandemic precautions and restrictions limited our ability to welcome volunteers. Through the changes, Jennings welcomed back 58 volunteers for 3,993 hours. Volunteers included 34 adults from the community and 22 who volunteered as students or interns.

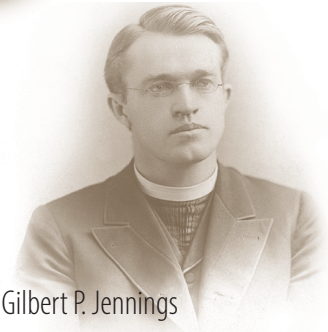
The generous hearts and hands of donors have been instrumental in fortifying the Jennings mission as we continue the vision of our namesake, Monsignor Gilbert P. Jennings, and the work of our founders, the Sisters of the Holy Spirit. Thanks in part to their support, we have positively impacted thousands of lives throughout Northeast Ohio with compassion, innovation and quality.

We make every effort to ensure the accuracy of our donor lists. We deeply apologize for any errors or omissions and invite you to contact the Development Department at (216) 581-2902, ext. 2327 with any corrections.

Thank you!



Mother Josephine Finatowicz, CSSp



Monsignor Gilbert P. Jennings

2021 Benefactors

HOLY SPIRIT HERITAGE SOCIETY MEMBERS

The Holy Spirit Heritage Society at Jennings is a simple, yet lasting way to support Jennings' mission for years to come. Just as the campus began with Monsignor Jennings' estate gift, planned or deferred gifts can help individuals achieve financial goals, minimize taxes and probate expenses, and create a personal legacy at Jennings. The Holy Spirit Heritage Society is a comprehensive planned giving program beneficial to both the donor and Jennings.

Special 80th Anniversary Invitation

Jennings was founded with a charitable bequest from Monsignor Gilbert Patrick Jennings in 1942. We invite you to join The Holy Spirit Heritage Society during Jennings' 80th year and honor the generations of those who have served and those whose lives have been touched.

To make a planned gift or for further information, please contact Jean Turcu, (216) 581-2902, ext. 2327.

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[†] The symbol of the cross indicates that the member is deceased.

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 Ethel Walsh[†]
 The Howard and Rita Whittaker[†] Family

NAMED ENDOWMENT FUNDS

The Endowment Fund helps to ensure the ongoing viability of Jennings and our commitment to care and services. Creating a named endowment fund of \$10,000 or more provides recognition for a donor's significant and lasting contribution into perpetuity. After an endowment gift is contributed or a named endowment fund has been established, the donor may continue to make subsequent gifts and encourage others to contribute at any level.

Gertrude Borowski Physical Fitness Fund
 The Bette and Thomas Calevich
 Resident Life Enrichment Fund
 Thomas J. and Jane E. Campbell Fund
 James D. and Joan M. Clark Fund for
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 Monsignor Thomas Corrigan Resident Activity Fund
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 Rudy L. Eliason Staff Recognition Fund
 The Goudreau Family Fund for the Retired Religious
 Paul and Muriel Greve Memorial Fund
 The Fr. Walter Jenne Endowment Fund
 Henry P. and Kathryn A. Kurdziel Fund for
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 The Harry and Carol Kutik Memorial Fund
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 Sister Mary Philomena Excellence in
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 Stella Smiechewicz Safe Movement Fund
 Thomas F. and Charlotte B. Twaro Endowment Fund
 for Care Taking of Religious Garden Statuary
 Norman and Vivian Vopat Fund for
 the Support of Quality Skilled Nursing Care
 Frances Weitzel Memorial Fund

FRIENDS & SUPPORTERS

We graciously recognize our generous donors who have made monetary contributions or who have pledged their support to Jennings from January 1, 2021 through December 31, 2021. The Development Office can be reached at (216) 581-2902, ext. 2327 with any questions.

Zaccheus Club (\$10,000 and above)

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Faithful Stewards Club (\$5,000 to \$9,999)

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resident Care**

Jennings at Notre Dame Village was honored as the Chardon Area Chamber of Commerce's Organization of the Year.



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Thank you to our in-kind donors. The goods received from January 1, 2021 through December 31, 2021 were used to support programs at Jennings.

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Employer of Choice

Jennings was proud to be recognized as a Northcoast 99 employer of choice for its 12th year. Employers Resource Council (ERC) also honored Jennings with a special recognition for staff wellness.

In 2021, Jennings employed a total of 590 staff members, equivalent to 364 full time positions. They served an incredible 757,553 hours with care and compassion.



2021 Tribute Gifts

Our Tribute Program acknowledges gifts made both in memory and in honor of those who have touched our lives. The listing below reflects tribute gifts made from January 1, 2021 through December 31, 2021. The Development Office can be reached at (216) 581-2902, ext. 2327 with any questions.

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Holy Spirit Ridge opened at Jennings

Jennings welcomed the first residents to Holy Spirit Ridge its new small house assisted living residence in July 2021 on the Garfield Heights campus. Established with nationally recognized small house philosophy and practices, this natural home for 19 residents also serves a range of financial means from private payment to Medicaid Waiver.



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Thanks to donor support, Jennings renovated the front porch of Jennings' Garfield Heights campus. The area includes enhanced safety features, a more welcoming environment for residents to gather, and accessible flower beds for an accessible horticulture program.



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Since 1942, Jennings has nurtured the body, mind and spirit of adults over 55. Jennings is a vibrant, non-profit organization, rooted in its Catholic foundation and serving people of all faiths through choices for successful aging:

Adult Day Services
Alzheimer's/Memory Care
Apartments with Services
Assisted Living
Child and Infant Care

Community Programs
Home Care
Hospice
Lifelong Learning
Long-term Care
Respite Care

Short-term Skilled Nursing
& Rehabilitation
Spiritual Services
Villas and Cottage Homes
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